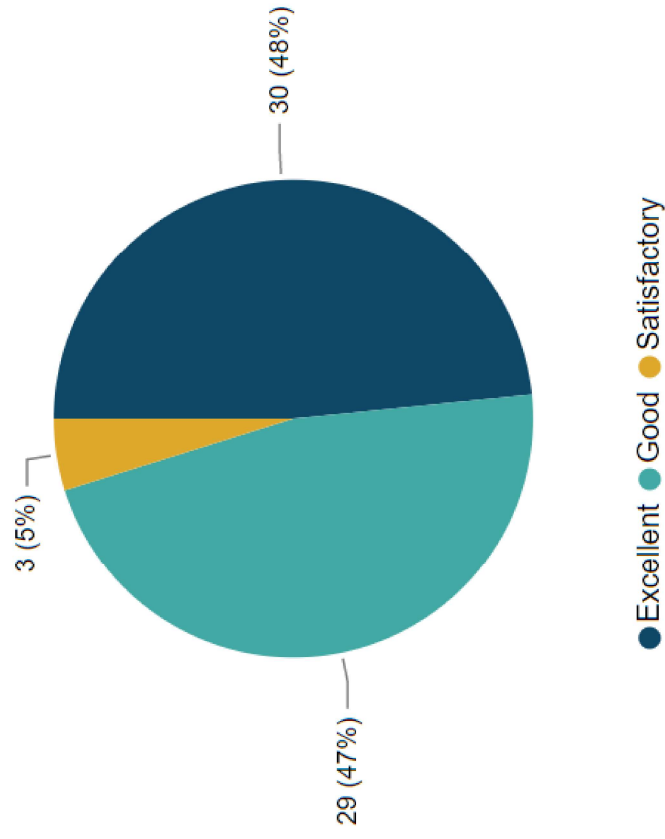
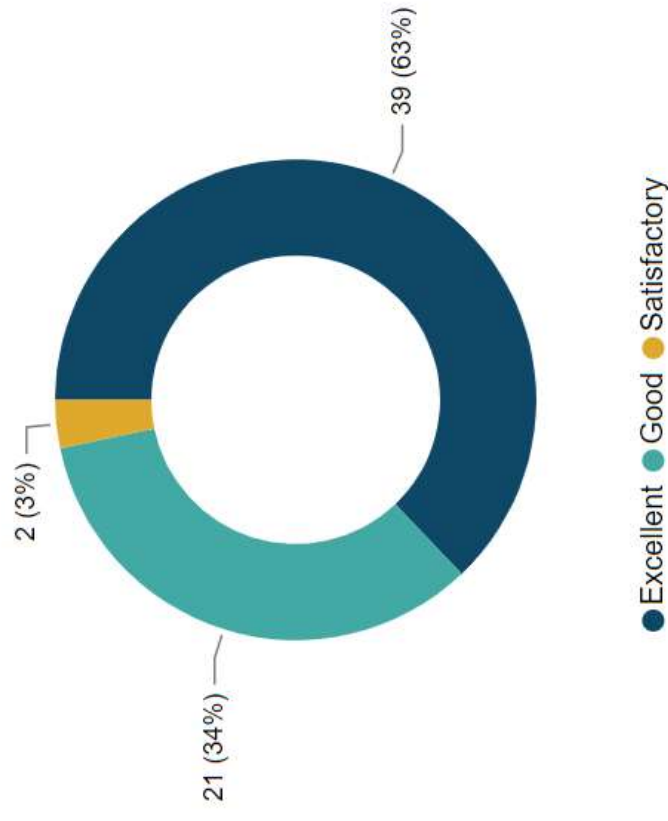


Appendix A: Member Service Team Presentation Feedback – 1st January 2023 - 31st March 2023

Event Rating



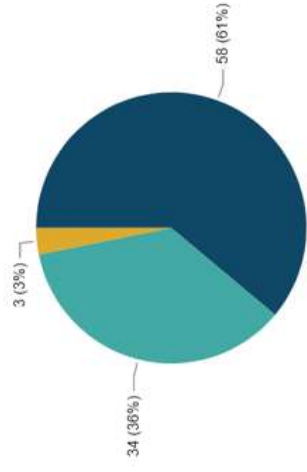
Presenter Rating



Member Service Team Feedback -1st January 2023 – 31st March 2023

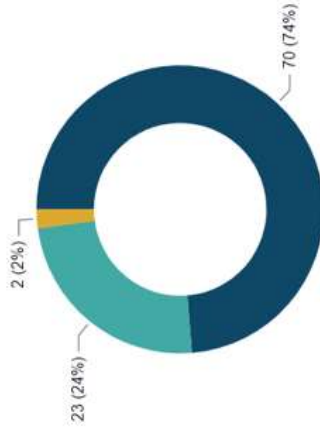
Pension Consultations

Event Rating



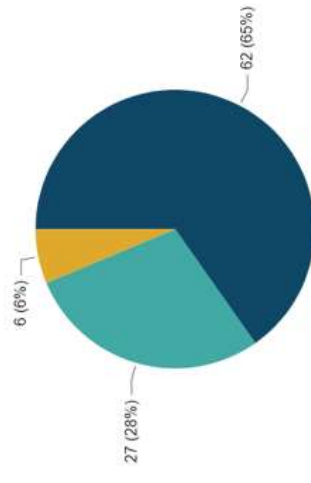
● Excellent ● Good ● Satisfactory

Interaction Rating



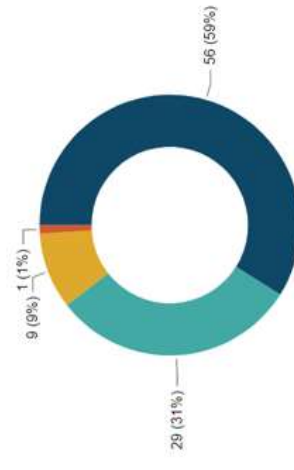
● Excellent ● Good ● Satisfactory

Presenter Rating



● Very satisfied ● Satisfied ● Neither satisfied nor dissatisfied

Service Rating



● Very satisfied ● Satisfied ● Neither satisfied nor dissat... ● Dissatisfied